

## 2019 ISNA Convention Abstract Presentations

In addition to our two wonderful keynote speakers, ISNA issued a statewide call for abstracts and a panel of ISNA members selected the following podium presentations for this year's convention:

(1) Presentation title: Beginning Again, Again, and Again

Summary: Changing positions as a nurse is highly likely in today's occupational environment. This presentation will offer best practices for navigating career changes in the nursing profession. It will discuss research-based methods to thrive in a new position while providing constructive anecdotes. The topic of gracefully leaving a position will also be covered.

How will this presentation help attendees? This presentation will equip attendees with an evidence-based approach for starting a new career within nursing.

Presenter: Elizabeth L. Law, MSN, RN, Nursing Education Specialist with Community Health Network

(2) Presentation title: The Emerging Role of Nurse Navigation: One Community Hospital's Journey

Summary: The role of nurse navigation continues to evolve and grow in acceptance within our health system. The nurse navigator serves as a pivotal point of contact for patients and caregivers throughout their illness. Although there are nationally recognized standards and core competencies for nurse navigators, their functions can be quite diverse. Common responsibilities may include addressing barriers to care, providing individualized education and resources for patients. The nurse navigator collaborates with interdisciplinary providers.

Historically, our program began with one nurse who navigated breast cancer patients. Based on improved patient outcomes, the program expanded to include additional cancer sites, an emergency department nurse navigator, and a palliative nurse to navigate patients with other chronic or life-limiting illnesses. Our vision for the future of the navigation program is to expand into other areas where patient-centered navigation is offered throughout our health system. Data will be reviewed that demonstrates the growth and use of navigation within our health system.

The healthcare system can be very daunting for lay people. The addition of a nurse navigator provides an extra layer of support during what can often be a very challenging time in their lives. Data presented will support increased satisfaction and improved outcomes with the implementation of nurse navigation.

How will this presentation help attendees? The attendees will view the specialty field of navigation in a new perspective. They may be inspired to consider the implementation or ongoing evolution of their navigation programs.

Presenters: Alicia Smith, BSN, RN, CHPN, Palliative Care Nurse Navigator with Hendricks Regional Health

Eva Burgan, BSN, RN, OCN: Oncology Nurse Navigator with Hendricks Regional Health

(3) Presentation title: Beyond the Bedside: A Nurses Journey

Summary: Beyond the Bedside: A Nurses Journey will review the impact burnout has on bedside nurses and will explore alternative career paths. Careers that will be explored include volunteerism, case

management, utilization review, stop loss, quality and accreditation, Healthcare Effectiveness Data and Information Set (HEDIS) and client consulting.

How will this presentation help attendees? Beyond the Bedside: A Nurses Journey will expand participants knowledge of alternative career paths available in corporate settings.

Presenters: Stephanie M. Baranko DNP, RN, NEA-BC, CLSSGB, Client Consultant with Health Care Services Corporation

#### (4) Presentation Title: Insurance Authorization Nurse

Summary: The present trend in authorization is to hire a high school graduate. I teach that a nurse should be hired. This presentation depicts what is involved in the authorization process, from the insurance verification to the authorization and the documentation of the approval. I want to inspire nurses who can no longer work bedside to look at this option. Authorization is fulfilling and takes a keen mind.

How will this presentation help attendees? Patient care presently languishes because of untrained and nonclinical authorization personal. My presentation will give nurses and their managers an understanding the complex role of the authorizer, how they can assist the nonclinical authorizer and how they can be an authorizer.

Presenter: Molly Daugherty RN BS. Owner of Radiation Oncology Authorization Service. Presenter with Churchill Consulting, Bogardus Medical, ASRT, SROA.

#### (5) Presentation title: Faith Community Nursing Aligns with New Trends in Healthcare

Summary: Faith Community Nursing (FCN) as a specialty practice with ANA recently revised *FCN Scope and Standards of Practice* to align with health care trends through work with Health Ministries Association (HMA). FCN bridges a gap providing community resources for acute care settings through whole person care, intentional care of the spirit, and collaboration and partnerships within the community. FCN distribute evidence of best practices among nursing. Improve health outcomes with integration of faith and health.

How will this presentation help attendees? To increase awareness of faith community nursing and health ministries across the state of Indiana and the nation for partners in healthcare.

Presenter: Jan Erlenbaugh Gaddis, BSN, RN-BC, Faith Community Nurse, Franciscan Health – Palliative Care Services – Outpatient

#### (6) Presentation title: One Profession; Many Careers: My Unexpected Journey Down the Health Information Exchange Path

Summary: Presentation will include a brief description of my nursing career with a focus on the last eleven years as an employee of the Indiana Health Information Exchange. The presentation will include my transition from direct patient care/nursing management to health information exchange, how my role has evolved through the years, my contributions clinically and how I am still in the patient care business in a technology/software company.

How will this presentation help attendees? This presentation will inspire and explain the different opportunities for growth in the field of health information technology in nursing and other healthcare professions. It will help attendees to understand the value of external data in meeting objectives for

initiatives such as Promoting Interoperability or in the participation of Population Health programs. Most importantly, the presentation will demonstrate the direct impact that external data has on patient care by improving quality, efficiency and saving healthcare dollars.

Presenter: Jackie Eitel, RN, MSN, Business Development Manager with Indiana Health Information Exchange